Business Continuity and Backup Recovery

Plan backup scope, recovery objectives and restoration testing together.

Business objective

Identify critical applications and the business impact of downtime; agree RPO and RTO targets with the business unit.

Scope

Data sources, copy frequency, retention period and location, access permissions and monitoring responsibilities.

Deliverables

Dependency list, recovery plan, test scenario, timing and data-integrity records, acceptance and outstanding work.

Limitations

Having a backup does not demonstrate successful recovery. The same target or availability guarantee is not assumed for every service.

Pricing inputs

Data volume and growth, number of copies, traffic, licences and test frequency.

This document summarises the scope for a service discussion. It does not establish a fixed price, certification, numerical SLA or outcome guarantee. Binding scope is defined in the quotation and contract.

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